

# Technology & IT Services

## (25 Acronyms)

Acronym	Meaning	Typical use / example
API	Application Programming Interface	When talking about integrating systems or connecting your product with other services.
SaaS	Software as a Service	Referring to subscription-based cloud products (e.g. "SaaS company", "SaaS model").
PaaS	Platform as a Service	When discussing platforms used to build and deploy applications (Azure, GCP, etc.).
IaaS	Infrastructure as a Service	In conversations about servers, networks and cloud infrastructure.
DB	Database	Talking about designing, maintaining or migrating databases.
SQL	Structured Query Language	In data analysis, reporting and relational database work.
CI/CD	Continuous Integration / Continuous Deployment	With DevOps and agile teams planning automated deployments.
DNS	Domain Name System	Explaining domain resolution issues or website outages.
VPN	Virtual Private Network	Referring to secure remote access to internal resources.
SSL/TLS	Secure Sockets Layer / Transport Layer Security	When discussing HTTPS, certificates and web encryption.
UI	User Interface	Talking about screens, layouts and visual elements that users click on.
UX	User Experience	Referring to the overall experience users have with a product or service.
KPI	Key Performance Indicator	Tracking key metrics for IT projects (response time, uptime, etc.).
SLA	Service Level Agreement	In contracts and discussions about availability or support levels.
MSP	Managed Service Provider	When outsourcing IT services or support to a third party.
RTO	Recovery Time Objective	Talking about how quickly systems must be restored after an outage.
RPO	Recovery Point Objective	Defining how much data loss is acceptable in a failure scenario.
IAM	Identity and Access Management	In security projects managing users, roles and permissions.
MFA	Multi-Factor Authentication	When adding extra login security (codes, apps, tokens).
IoT	Internet of Things	Discussing connected devices, sensors and smart products.
AI	Artificial Intelligence	Referring to intelligent features, prediction or automation.
ML	Machine Learning	Talking about training models on historical data.
ETL	Extract, Transform, Load	In data warehouse and analytics pipeline discussions.
CDN	Content Delivery Network	Explaining how to speed up global content delivery.
DevOps	Development & Operations	Referring to teams and practices that combine dev and ops.